



Keep Shropshire Warm – Autumn/Winter 2021

Keep Shropshire Warm is an energy advice partnership between Marches Energy Agency (MEA) and Shropshire Council. We accept referrals on behalf of residents from friends, family, and professionals – or residents can contact us directly. Advice is given over the phone by trained energy advisors. For those who need it, there is the option of a follow up home visit or ongoing casework support.

How can we help?

The Keep Shropshire Warm team can provide advice in relation to:

- Keeping warm and well at home
- Financial support and discounts
- Energy bills, tariffs & suppliers
- Support during power cuts
- General energy use/behaviour

Energy Efficiency Grants

We can support eligible householders to obtain grants for:

- Loft, cavity and solid wall insulation
- Air source heat pumps
- Modern electric storage heating
- First-time double glazing
- First time gas central heating (Shropshire residents who could be eligible for free first-time gas central heating have up until the 1st December to take up the offer)
- Gas boiler replacements

Priority Services Register – we can register vulnerable householders so that they are prioritised in the event of a power cut.

Warm Home Discount applications - eligible residents may be able to obtain a £140 energy bill discount.

Benefits checks referrals to Age UK and Citizens Advice, to help residents access all of the support they're entitled to.

Fuel Debt Fund - we can access funding for householders worried about energy debt and to help them avoid accruing debts in future. This can be used to clear part or all of the debt to provide a fresh start.

Pre-Payment Meter Vouchers – we have a limited number of pre-payment vouchers that can be issued to residents who have a pre-payment meter; are experiencing increased vulnerability due to COVID; or at risk of self-disconnection.

Health and cold homes – our new project, Healthy Homes Shropshire, provides in-depth support to those struggling with a cold home and health conditions or other vulnerabilities. In addition to our usual suite of support, we can now also help with flexible crisis support including small grants.

 0800 112 3743

 advice@mea.org.uk

 www.shropshire.gov.uk/keep-shropshire-warm

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