

**Project title: London Road, Woore**

**Project reference: 6638025**

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|  | Severn Trent Water Customer CarePO Box 407 Darlington DL1 9WD   |

Dear Customer

**We’re carrying out some work on our network in your area**

We’re installing some new connections on the water network, on behalf of the housing development nearby on **London Road, Woore, CW3 9RQ.** To minimise disruption, we'll be working alongside a 3rd party who will be making a new sewer connection to the development at the same time. We have also been liaising closely with Shropshire Council who also plan to undertake essential safety work at the same time to minimise any future disruption.

**Important information**

**The work is due to take place between 21st and 24th July 2022 and has been arranged to take place in the school summer holidays to further reduce disruption.**

We’ll do our very best to complete the work in this timeframe, subject to any serious unforeseen complications onsite.

* **Unfortunately, we’ll need to close a small section of London Road. This is approximately 350m North of the Junction with Gravenhunger Lane.**

We’re really sorry about this as we know it’s a busy area, but it’s needed to keep you and our workforce safe. Access to properties will be maintained and a signposted diversion for through traffic will be in place. There’s a map overleaf showing the location of the road closure and diversion.

It has been recognised that Gravenhunger lane (a designated “Quiet Lane”) could potentially be attractive as a potential “cut through” for through traffic during the closure period. Therefore, in order to mitigate any potential safety issues due to unsuitable or excess traffic, a temporary legal order **“No Through Route – Access Only”** will be in place for the duration of the road closure. This will be monitored by our traffic management operatives during working hours.

* **If you are a local business, we suggest advising staff and suppliers of the proposed dates and advising/providing them with alternative routes (signed diversion route attached).**

**Thanks for bearing with us**

We know that our work can be a nuisance but please be assured that we, and our contract partners, will do everything we can to minimise any disruption and complete the work quickly and safely. We apologise for any inconvenience this work may cause.

**Will my water supply be affected?**

We’re taking measures to ensure there’s no interruption to water supplies during this work.

**Contact us**

* If you have any queries about this work please get in touch with the scheduling team on: **02477 716821** and let them know your query is about the New Water Connection on London Road, Woore - work ref number **6638025**
* If you experience any issues with your water or sewerage service while the work is being done then please call us on 0800 783 4444.

Yours faithfully

Developer Services

Severn Trent Water

**Location of the road closure and diversion**

**DIVERSION**

**ROUTE**

