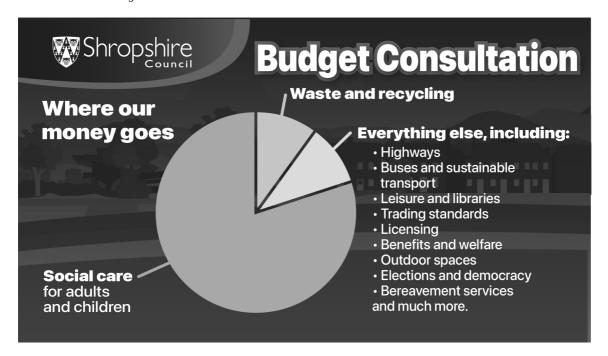


1. Introduction

Like councils all over the country, Shropshire Council's day-to-day budget is under pressure, especially as a growing number of people need essential services, like social care (for adults and children), which accounts for almost 80% of its budget.



To save money, the council has had to make some tough choices. Some of the changes Shropshire Council has already made this year include changes to garden waste collection and charging, using fewer buildings, reducing staff size, changes to CCTV monitoring and homeless accommodations.

The exact figure for next year's budget isn't clear yet, but the council expects more savings will be needed.

The council is asking you for your opinions on more changes to help further reduce day-to-day spending in 2025/26.

This survey includes proposals that have been discussed by all party group leaders on Shropshire Council, as ideas they would like the public to have their say on.

The outcome of the survey will help make decisions in setting the budget, which will be voted on by the full council in February 2025.

Thank you for taking the time to give us your valuable feedback.



2. Prioritisation of Approaches

First, we want to ask you about how we prioritise our approach to achieving a balanced budget.

Listed below are the different approaches the council could take to balance its budget.

- Reducing costs and improving efficiency by changing how we operate
- Increasing income raised through fees and charges
- · Reducing spend on suppliers, contracts and third parties
- Reviewing staffing levels

* Ple	ase rank t	these approaches in the order in which you think they should be prioritised						
(you	can move	e the options up and down in the list by using the arrows on the left):						
≡	•	Reducing costs and improving efficiency by changing how we operate						
≣	•	Increasing income raised through fees and charges						
≣	Reducing spend on suppliers, contracts and people we buy services from							
≡	•	Reviewing staffing levels						
Pleas	se add any	ything else you would like to say about our approach to prioritisation:						



3. Specific Proposals

Next, we have several specific proposals that Shropshire Council is considering implementing to make savings, generate income, or reduce costs in the coming year.

These proposals cover the following topics:

- Council tax
- Household Waste Collections, Recycling, and Energy Conservation
- Parking and Park & Ride
- Shrewsbury Museums and Art Galleries

You can choose which proposals you wish to respond to questions about. We will ask you whether you want to answer questions about each proposal. If you choose to do so, you will be directed to more information about each proposal and a set of questions asking for your feedback. You can answer questions about none, some, or all of these proposals - it's up to you.

* First of all, would you like to provide feedback relating to specific proposals to increase
council tax?
○ Yes
○ No



Council Tax

Council tax accounts for an ever-growing part of Shropshire Council's funding, as Government grants have reduced significantly. The Government assumes in its funding calculations for Shropshire Council, that we will increase council tax next year by 4.99%. This is made up of a 2% part of council tax that can only be used on adult social care (the "adult social care precept") and 2.99% to support all other council services.

Increasing council tax by 4.99% raises approximately £10m for Shropshire Council. However, this isn't enough to cover the expected growth in demand for services and rising costs. If the council does not increase council tax it will have to find more savings.

* What is your view on Shropshire Council's proposal to increase council tax by 4.99% (2.99% on council tax, 2% on the adult social care precept)? This is equivalent to an extra £1.65 a week for a band D property.
Agree
Disagree
On't know/ no opinion
* If allowed by Government, please indicate whether you would agree or disagree with applying council tax increases at a <u>higher</u> level?
(For example, on a band D property, 2% additional council tax above the 4.99% increase would be equivalent to an additional $66p$ per week.)
Agree
Disagree
No opinion / don't know



* Would you like to provide feedback on speci	fic proposals around Household Waste
Collections, Recycling, and Energy Conservat	ion?

O Yes

 \bigcirc No



Household Waste Collections, Recycling, and Energy Conservation Proposals

Shropshire council is considering several proposals that will involve waste collection and energy conservation. To read more detail on these proposals, you can link to information sheets relating to each area.

Proposals on Changes to Bin Collections:

Shropshire Council is looking to change how frequently it collects non-recyclable waste bins. Currently, non-recyclable waste is collected every two weeks, recyclable waste is collected every two weeks, and garden waste is collected every two weeks.

We are planning to continue garden waste collection every two weeks. However, we are proposing moving to three week collections of either non-recyclable waste collections or *both* non-recyclable waste and recycling collections

Please give us your feedback on the following proposed changes to these collections:

Option 1 Your non-recyclable waste bin would be emptied every three weeks. All recycling would continue to be collected every two weeks. Garden waste subscription collections would remain every two weeks. This option could start from April 2025 at the earliest.

Option 2 Both non-recyclable waste and other recycling would now be on a three-week schedule. Garden waste subscription collections would remain every two weeks.

* Please tell us which of the two options above you prefer.

Even if y	ou don'	t like	either	option,	we	still	want t	o he	ar whic	h you	would	prefer	over	the
other														

\bigcirc	Option	1
	Option	2

* Please tell us	to what degree you	ı would supp	ort each option:		
	Character and a second and	Comment	Neither support	0	Character and a second as
Option 1	Strongly support	Support	nor oppose	Oppose	Strongly oppose
_					
Option 2					
* Do you thin week collect Yes, I cou Yes, I cou Yes, with It might I	nk your household of the confidency? Ild manage Ild manage if I recycle in some support be a challenge at some the truggle to manage, even	could manag	e if non-recyclab	-	
Is there any people to ma	hropshire Council w additional support anage a reduced no	the Council	could provide, w	hich would 1	nake it easier for
	bin or larger bin				
	cycling containers oractical advice on waste	reduction and	recycling		
	n or advice on home con		recycling		
	ease specify)				

Shropshire Council works to meet the Equalities Duty and consider social inclusion and health impact within all policy and service changes. We would like to know if the proposals would affect you because of your protected characteristics. There are nine protected characteristics defined in the Equality Act 2010.

For each of the protected characteristics below, please say if the proposals would have a positive, or negative, or no effect on you because of your protected characteristic.

If you do not meet one of these protected characteristics, you do not need to answer this question.

	The proposed changes would have a positive impact	The proposed changes would have a negative impact	The proposed changes would have no impact					
Age								
Disability								
Gender reassignment	\bigcirc		\circ					
Pregnancy and maternity	\bigcirc		\bigcirc					
Marriage or civil partnership (in employment only)	\circ	\circ	\circ					
Race								
Religion or belief								
Sex								
Sexual orientation								
Is there anything else you would like to say about the impacts of these proposals on protected characteristics (yours or others)?								

Street Lighting Conversion

The Council has identified three viable options for achieving savings through changes to street lighting. Each of these options would require some capital investment, usually equipment or machinery, but would save crucial day-to-day costs of running this service where savings are needed at present to balance the council's budget. The options being considered are:

- d

investment o Option 2: Co historic style of £104,000 Option 3: Th night. Curren traffic, typica	onvert all remaining stream onvert all remaining stream of £500,000 but yield est convert Heritage Lantern on This would require capper year. The council currently turn on the council currently turn on the council of revenue per year was ally at junctions. We council of revenue per year was ally at junctions.	imated revenue bulbs to LEDs pital investmen as street lights et lights remain ld shut off som	e savings of £109,000 (circa 950 lanterns). t of £950,000 but yiel off for several hours on all night in areas e or all of these durin	per year. These are stred an estimated during the darwhere there a	eet lamps in a d revenue savings k hours every are more people and
For transparency with increased sa	, the council's preferr nfety risks.	ed options ar	e options 1 and 2, s	ince Option (3 would come
* Please rank th	ne options in the ord	der that you	would prefer the	m to be car	ried out.
(You can chang	e the order by using	g the up and	down arrows to	the left of th	nis question).
■ 🛊	Option 1				
	Option 2				
■ •	Option 3				
* Please tell us	to what degree you	would supp	ort each option.		
	Strongly support	Support	Neither support nor oppose	Oppose	Strongly oppose
Option 1					
Option 2	\bigcirc				
Option 3			\bigcirc		
Please use this	space to provide an	y alternativ	e suggestions to t	chese propo	sals:

Shropshire Council works to meet the Equalities Duty and consider social inclusion and health impact within all policy and service changes. We would like to know if the proposals would affect you because of your protected characteristics. There are nine protected characteristics defined in the Equality Act 2010.

For each of the protected characteristics below, please say if the proposals would have a positive, or negative, or no effect on you because of your protected characteristic.

If you do not meet one of these protected characteristics, you do not need to answer this question.

	The proposed changes would have a positive impact	The proposed changes would have a negative impact	The proposed changes would have no impact				
Age							
Disability							
Gender reassignment	\circ						
Pregnancy and maternity	\bigcirc						
Marriage or civil partnership (in employment only)	0	0	0				
Race							
Religion or belief							
Sex							
Sexual orientation							
Is there anything else you would like to say about the impacts of these proposals on protected characteristics (yours or others)?							



*	Would you like to	provide i	feedback (on specific	proposals	around	parking a	and I	Park 8	k Ride
i	n Shrewsbury?									

O Yes

 \bigcirc No



Parking and Park & Ride Proposals

Increased Car Parking Charges

The Council has responsibility to manage traffic within Shropshire. We do this through a range of measures including signage, repairs, road layout, traffic controls such as traffic lights, for example. Another part of this is charges for car parking. Charges are levied to encourage responsible parking in designated areas, and enforced by penalties being applied as appropriate. Income received from car parking charges is then used to help support out traffic management responsibilities. The Council is considering increasing car parking charges to reduce the cost of our overall traffic management operations, potentially reducing costs by £0.5m.

* To what extent do you support the proposal to increase car parking charges across th county?	е
Strongly support	
Support	
Neither support nor oppose	
Oppose	
Strongly oppose	
Please use this space to provide any alternative suggestions to how we should look at car parking charges throughout the county:	

Shropshire Council works to meet the Equalities Duty and consider social inclusion and health impact within all policy and service changes. We would like to know if the proposals would affect you because of your protected characteristics. There are nine protected characteristics defined in the Equality Act 2010.

For each of the protected characteristics below, please say if the proposal would have a positive, or negative, or no effect on you because of your protected characteristic.

If you do not meet one of these protected characteristics, you do not need to answer this question.

	The proposed changes would have a positive impact	The proposed changes would have a negative impact	The proposed changes would have no impact				
Age							
Disability							
Gender reassignment	\circ	\circ	\bigcirc				
Pregnancy and maternity	\bigcirc						
Marriage or civil partnership (in employment only)	\circ	0	\circ				
Race							
Religion or belief							
Sex							
Sexual orientation							
Is there anything else you would like to say about the impacts of the proposal on protected characteristics (yours or others)?							

Park & Ride Services in Shrewsbury

Park & Ride services in Shrewsbury currently cost Council Tax payers £250,000 per annum. To remove this subsidy in the next financial year, the service area is considering the following two options for making these savings:

- Option 1: Increase usage of Park & Ride to reduce its costs. The council could invest some of the funding allocated through the Bus Service Improvement Plan process, increasing the frequency of the service to provide more journeys between the sites and the town centre. As a result of those frequency improvements, we believe that passengers numbers would grow and revenues increase, which would bring about a reduction in overall council costs.
- Option 2: Pause or cease Park & Ride services to realise a cost reduction in public transport of £250k.

For transparency, the council's preferred option is Option 1.

Note: Ludlow park and ride services aren't included as part of this consultation. This service is grant funded until 2026/27 so doesn't form part of the council 2025/26 revenue budget plans.

* To what extent would you support implementing these options?								
	Strongly support	Support	Neither support nor oppose	Oppose	Strongly oppos			
Option 1		Cupport		Оррозс				
Option 2			0					
	cil works to meet t		-		if the proposa			
ould affect you naracteristics d or each of the positive, or nega	thin all policy and s because of your pr efined in the Equal protected character tive, or no effect or	otected chaity Act 201 istics below you becau	aracteristics. Then 0. w, please say if the use of your protec	re are nine e proposal v ted charact	would have a eristic.			
rould affect you haracteristics do for each of the positive, or nega	because of your prefined in the Equal protected character	otected chaity Act 201 istics below you becau	aracteristics. Then 0. w, please say if the use of your protect acteristics, you do	re are nine e proposal v ted charact o not need t	would have a eristic.			
yould affect you haracteristics do for each of the positive, or negative, you do not me	because of your prefined in the Equal protected character tive, or no effect or	otected chaity Act 201 istics below you becausected char	aracteristics. Then 0. w, please say if the use of your protec	re are nine e proposal v ted charact o not need t	would have a eristic.			
rould affect you haracteristics done each of the positive, or negallyou do not meduestion.	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then o. w, please say if the use of your protect cacteristics, you do the proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
rould affect you haracteristics do not each of the positive, or negative, or mediuestion.	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then o. w, please say if the use of your protect cacteristics, you do the proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
yould affect you haracteristics do not each of the positive, or negative, or negative. Eyou do not measuestion. Age Disability Gender	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then o. w, please say if the use of your protect cacteristics, you do the proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
yould affect you haracteristics do for each of the positive, or negative, you do not me	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then o. w, please say if the use of your protect cacteristics, you do the proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
rould affect you haracteristics done each of the positive, or negative, or negative	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then o. w, please say if the use of your protect cacteristics, you do the proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
rould affect you haracteristics do not each of the positive, or negative, or negati	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then 0. w, please say if the use of your protect cacteristics, you do The proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
rould affect you haracteristics do not each of the positive, or negative, or negati	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then 0. w, please say if the use of your protect cacteristics, you do The proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			
rould affect you haracteristics do not each of the prositive, or negative, or negat	because of your prefined in the Equal protected character tive, or no effect on et one of these prot	otected chaity Act 201 istics below you becausected char	aracteristics. Then 0. w, please say if the use of your protect cacteristics, you do The proposed changes would have a negative	re are nine e proposal v ted charact o not need t	would have a teristic.			



* Would you like to	o provide feedback (on specific	proposals	around	Shrewsbury	Museums
and Art Galleries?						

O Yes

 \bigcirc No



Shrewsbury Museums and Art Galleries Proposal

It is proposed that a change of operating hours at Shrewsbury Museum & Art Gallery (SM&AG) and Shrewsbury Castle is implemented from January 2025. Under current operating hours, both facilities close on a Monday <u>from November to April</u>. It is proposed that from January 2025, these sites move to closure on a Sunday and a Monday <u>all year round</u>, opening Tuesday to Saturday. It is estimated that this change will help to meet a savings target of under £50,000.

* Do you support or oppose this proposal?
Strongly support
Support
Neither support nor oppose
Oppose
Strongly oppose
Please use this space to provide any alternative suggestions to this proposal:

Shropshire Council works to meet the Equalities Duty and consider social inclusion and health impact within all policy and service changes. We would like to know if the proposals would affect you because of your protected characteristics. There are nine protected characteristics defined in the Equality Act 2010.

For each of the protected characteristics below, please say if the proposal would have a positive, or negative, or no effect on you because of your protected characteristic.

If you do not meet one of these protected characteristics, you do not need to answer this question.

	The proposed changes would have a positive impact	The proposed changes would have a negative impact	The proposed changes would have no impact				
Age							
Disability							
Gender reassignment	0	0	\circ				
Pregnancy and maternity	\bigcirc		\bigcirc				
Marriage or civil partnership (in employment only)	0	0	0				
Race							
Religion or belief							
Sex							
Sexual orientation							
Is there anything else you would like to say about the impacts of the proposal on protected characteristics (yours or others)?							



4. Feedback on Other Ways of Achieving Savings and Generating Income

The council is considering a number of possible options for achieving the necessary savings and/or generating income to offset budget pressures.

The following options are simply suggestions for consideration at this time. Any significant changes to these services will require their own separate consultations in due course. At this point, we just want to get a sense of your general views on these options.

Please tell us to what degree you would support the following proposals that are being considered:

* Increasing the number of foster carers across the county (estimated £1.375m savings)
Strongly support
Support
Neither support nor oppose
Oppose
Strongly oppose
Please tell us if you have any further comments to make about this possible future option:

by revising our current processes we believe we could collect more of the unpaid debt, reducing pressure on our budgets. Increasing debt collection by the council (estimated £1.4m savings)
Strongly support
Support
Neither support nor oppose
Oppose
Strongly oppose
Please tell us if you have any further comments to make about this possible future option:
* Household recycling centres will be closed on certain days (estimated £0.39m)
(Note: this option has already been consulted on earlier in 2024, but no action has been taken yet).
Strongly support
Support
Neither support nor oppose
Oppose
Strongly oppose
Please tell us if you have any further comments to make about this possible future option:
* Greater enforcement of car parking tickets, littering fines, and other civil measures. (estimated £0.30m savings)
Strongly support
Support
Neither support nor oppose
Oppose
Strongly oppose
Please tell us if you have any further comments to make about this possible future option:

* The Council has a good track record for collecting debts owed to the Council. However,

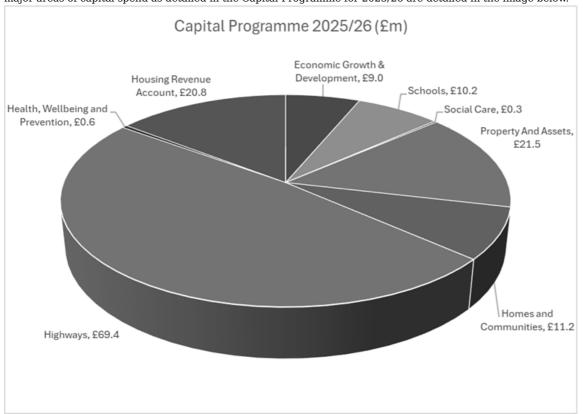
* Introduce and en	force residential parking permits (estimated £0.1m savings).
 Strongly support 	
Support	
Neither support	nor oppose
Oppose	
Strongly oppose	
ease tell us if you h	ave any further comments to make about this possible future option:
* Review and poter	ntially reduce some leisure provision (estimated £0.35m savings).
Strongly support	
Support	
Neither support i	nor oppose
Oppose	
Strongly oppose	
	anisations (such as town or parish councils) to take on and run councilentres. (estimated £0.2m savings)
Strongly support	
Support	
Neither support i	nor oppose
Oppose	
Strongly oppose	
Strongly oppose	
ease tell us if you h	ave any further comments to make about this possible future option:
	are any running commission of mains about time possessio runare option.
	green spaces will be passed to town or parish councils, where they ton. (estimated £0.2m savings)
Strongly support	
Support	
Neither support i	nor oppose
Oppose	
Strongly oppose	
OLIOHOV ODDOCA	

	you have any further comments to make about this possible future option
* Asking peo savings)	ple self-funding for social care to make a greater contribution (estimated
Strongly s	support
Support	
	apport nor oppose
Oppose	pport nor oppose
Strongly	opposo
Strongly	ppose
ase tell us if	you have any further comments to make about this possible future option



5. Capital Programme

Alongside an extensive transformation and efficiency programme, the Council is also planning to invest £143m in a capital programme in 2025/26. Capital projects are one-off investments typically into buildings or infrastructure or machinery. Capital funding cannot by law be used to meet the day-to-day costs of running council services - for example we cannot move money from a capital scheme to pay for adult social care costs. However, we will consider investing in projects that will help deliver the Shropshire Plan priorities and also schemes that may help deliver efficiencies within the revenue budget. A breakdown of the major areas of capital spend as detailed in the Capital Programme for 2025/26 are detailed in the image below.



The Council identifies high priority capital schemes which, once a clear business case has been approved, will be included in the capital programme. The Council has currently identified a further £239m of such schemes to be considered over the next 5 years. Most of the Council's capital investment is funded from external grants (such as government grants) and contributions (such as developer contribution linked to key schemes). Other schemes can be funded through capital asset sales or borrowing from Government. The Council always seeks to maximise external contributions and capital receipts, so reducing the cost to the council taxpayer.

The outline areas of spend for the priority schemes includes developments. Investing in maintaining and improving primary and secondary schools across the county, measures to reduce the carbon footprint of the Council's housing stock, and development of new social and affordable housing for local people. Other specific projects across the county include SpArC Leisure Centre in Bishops Castle, Whitchurch Civic Centre, Whitchurch Leisure Centre, the Shrewsbury Smithfield Riverside Development, Swimming in Shropshire, Highways projects including the North West Relief Road.

* Overall, how supportive are you of Shropshire Council's plans for investment in capital schemes as outlined for 2025/26?
Support
Support some aspects, but not all
Oppose
On't know/ unsure
Please tell us which capital investment plans you particularly like:
Please tell us which capital investment plans you particularly don't like:
Please tell us anything else you wish to about Shropshire Council's capital investment plans for 25/26:



6. Overall Thoughts (Including Alternative Suggestions)

* Thinking about every individual's role to play, how much do you agree or disagree with the following statements?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I am aware of the need for the council to change the way it delivers its services	\circ		\circ	0	\circ
I accept that budget reductions have to be made by the council	\bigcirc		\bigcirc	\bigcirc	
I believe the council is doing its best under difficult circumstances	\circ		\circ		\circ
I understand that inflation, the cost of living crisis, and now significant increased demand have added to the council's already difficult financial situation					0

* Overall, how supportive are you of Shropshire Council's budget plan and approach outlined for 2024/25?	
Strongly support	
Support	
Neither support nor oppose	
Oppose	
Strongly oppose	
Please share your ideas for how we might make further savings or provide any alternative suggestions to those set out within the proposals. The council will consult further on any significant changes to services or policy as it works to implement the agreed budget plan.	
If you would like to say more about the budget consultation, or have questions about the consultation, please email us: tellus@shropshire.gov.uk	
If you would like to sign up to receive notices of future consultations linked to the budget please $\underline{\text{follow this link}}$ to sign up to receive updates.	



7. About You

We use this information to make sure that we're engaging with all sections of our community, that responses are representative and to further our understanding of the feedback obtained. **You don't have to complete this section if you don't want to**. Please answer any questions you feel able to.

In what capacity are you completing this survey? (Please select all that apply)
A local resident
A representative of a local business or commercial organisation A member of a local interest or community group
A representative of a local town, parish or rural parish council A Shropshire ward councillor
A Shropshire Council employee
A visitor to Shropshire or a member of the public living elsewhere None of these
Prefer not to say
Other (please specify)
How did you hear about this consultation?
Council new story online
Council email or alert
Shropshire Star
Cocal radio
Social media
○ Word of mouth
Other

What is your gender?
Male
○ Female
O Non-binary
Prefer not to say
How old are you?
Under 16
<u> </u>
<u></u>
31-54
55-69
○ 70-79
<u> </u>
Prefer not to say
What is your ethnic origin?
White (British; Irish; Welsh)
White (Gypsy, Roma or Irish traveler)
Other white background e.g. Bulgarian, French, Lithuanian, Polish, Portuguese, White South African, etc.
Asian (Asian British; Bangladeshi Chinese; Indian; Japanese; Pakistani; any other Asian background)
Black (Black African; black British; black Caribbean; any other black background)
Mixed (White and Asian; white and black African; white and black Caribbean; any other mixed background)
Arab
Other ethnic group
Prefer not to say or don't know
How many people live in your household altogether?
<u> </u>
7 or more

Including yourself, how many individuals aged 16 or over live in your household?
\bigcirc 1
<u> </u>
<u> </u>
\bigcirc 4
○ More than 4
How many children aged 15 or under live in your household?
\bigcirc 2
\bigcirc 3
\bigcirc 4
<u> </u>
6 or more
Into which of the following bands does your annual household income fall, before tax and other deductions?
○ £6,499 or less per year
£6,500 to £9,499
£9,500 to £16,105
£16,015 to £24,999
£25,000 to £39,999
£40,000 to £59,999
£60,000 to £74,999
£75,000 and over
On't know
Prefer not to say
Are you mainly
At school
At college/university/in further education
Working (employed or self-employed)
Unemployed
A full-time carer or looking after the home
Retired
Prefer not to say
Other

Do you have any long-standing illness or disability that limits your daily activity?	
Yes, limited a lot	
Yes, limited a little	
○ No	
Prefer not to say	
Were you ever in residential or foster care?	
Yes	
○ No	
Prefer not to say	
Are you an informal or unpaid carer to a friend or family member who needs regula and support?	r care
Yes	
○ No	
Prefer not to say	
Please tell us your posteeds	
Please tell us your postcode.	
have surveyed a representative sample of residents across the county.)	



How we will use the information you have provided

The information you have provided will be used by Shropshire Council to influence the work of the finance team and other services across the council. We will only publish anonymised responses, parts of responses, or a summarised version of responses and will ensure individual survey respondents cannot be identified. Your response will be stored and kept in line with Shropshire Council's Retention Schedule.

The survey results will be shared with other services within Shropshire Council and anonymised data may be shared with services commissioned by Shropshire Council.

We will not share your data with any external third parties. A summary report will be developed and made available. Your information will be held securely, only shared internally where necessary. We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by Shropshire Council and your rights to gain access to the information we hold on you please see our corporate privacy policy at www.shropshire.gov.uk/privacy

Thank you for taking the time to complete the survey.