Council Meeting

Agenda Item: Town Hall Public Toilets

Date: 16 October 2025

Appendix: CO102



Background

The payment machines on the two public toilets at the town hall are faulty. They have been repaired several times, unfortunately the repairs only last for a short time. The toilets have recently been left on free as reception is not open all day to let people into the toilets when the doors do not open upon payment.

The Proposal

To upgrade or replace the payment machines to include a Nyrex card payment machine; this is the same card payment system which is being installed at Towers Lawn public toilets.

Different options have been quoted for as set out below:

	Install new card acceptor and install a stand alone Card payment machine	Install a new combined unit including cash and card payment machine
Quote A	£4,005	£7,195
Quote B	£5,750	£7,000