Dear Sue,

Thank you for your recent correspondence regarding the bin site in Market Drayton. We would like to clarify the circumstances surrounding the closure and reaffirm our commitment to reinstating a waste facility in the area.

The changes made to the bin arrangements were in response to the Simpler Recycling legislation that came into effect on 1 April 2025. This required us to convert the single general waste bin (previously collected once a week) into four separate bins, each collected on different days to comply with the new legal standards.

While we implemented this change and fully intended to maintain the facility, there are limitations on the number of visits that can be made to the site each week. Unfortunately, the increased number of bins and collection days meant we were unable to operate within the existing access agreement, which specifies a single weekly visit. This led to disruption in collections and ultimately left us with no viable option but to suspend the service at that location.

It is disappointing that the council approached the press before hearing our side of the story. However, we welcome the opportunity for dialogue and would greatly appreciate your support in identifying a more suitable location that meets both operational and community needs.

We remain fully committed to reopening a bin site within Market Drayton and are keen to work with you to explore alternative sites or solutions. Please let us know if you would be willing to collaborate with us on this.

Regards

Kamen Purewal Boating and Customer Services Manager Canal & River Trust | West Midlands M: 07776587050

E: kamen.purewal@canalrivertrust.org.uk